

**STUDENT OPINION SURVEY AT SUNY CORTLAND, MULTI-YEAR COMPARISON
('03, '06, '09, '12, '15)**

****Data reflect percentage of student responses**

SECTION I: COLLEGE IMPRESSION AND PLANS						
	2003	2006	2009	2012	2015	
Compared to my expectations, my experience at this college in the following areas has:						2012 to 2015 difference
Academic Experience						
Exceeded expectations	14.8	18.0	19.9	23.5	19.6	-3.9
Met expectations	74.5	69.9	71.0	64.5	68.7	4.2
Didn't meet expectations	10.7	12.1	9.1	12.0	11.8	-0.2
Is your current plan to graduate from this college?						
Definitely yes	77.0	84.9	89.4	87.8	85.0	-2.8
Probably yes	15.1	8.4	7.6	6.8	9.4	2.6
Uncertain	3.4	2.3	1.3	2.7	3.4	0.7
Probably no	1.6	2.0	0.8	0.5	0.6	0.1
Definitely no	2.9	2.5	0.9	2.1	1.5	-0.6
At the time you applied for admission, this college was your:						
1st choice	56.9	57.9	62.8	60.3	57.1	-3.2
2nd choice	27.5	27.8	26.3	26.4	26.8	0.4
3rd choice	10.2	7.5	7.0	8.4	8.5	0.1
4th or lower choice	5.4	6.8	3.9	4.9	7.6	2.7
If you could start over, would you choose to attend this college again?						
Definitely yes	30.6	36.5	40.6	41.2	34.8	-6.4
Probably yes	36.4	34.5	33.8	34.2	36.1	1.9

Uncertain	17.6	16.4	14.4	12.3	15.4	3.1
Probably no	10.3	8.4	7.7	9.5	10.0	0.5
Definitely no	5.2	4.3	3.4	2.9	3.7	0.8

What is your overall impression of the quality of education at this college?

Very high	8.6	10.0	12.2	11.2	9.7	-1.5
High	51.1	56.2	55.8	57.4	53.7	-3.7
Average	36.4	29.9	29.3	28.6	33.5	4.9
Low	2.9	3.7	2.0	2.6	2.5	-0.1
Very low	1.0	0.2	0.7	0.1	0.6	0.5

How satisfied are you with this college in general?

Very satisfied	14.3	23.7	23.2	24.7	18.0	-6.7
Satisfied	62.8	56.4	61.6	58.7	61.2	2.5
Neither Satisfied nor Dissatisfied	16.0	12.1	9.7	10.9	12.2	1.3
Dissatisfied	5.1	6.4	4.3	4.6	7.1	2.5
Very dissatisfied	1.8	1.4	1.2	1.0	1.4	0.4

SECTION II: ACADEMIC SERVICES, ENVIRONMENT, AND EXPERIENCES

PART A: SATISFACTION WITH ACADEMIC SERVICES, ENVIRONMENT, AND EXPERIENCES

Data reflect mean scores. (5=VERY SATISFIED, 4=SATISFIED, 3=NEITHER SATISFIED NOR DISSATISFIED, 2=DISSATISFIED, 1=VERY DISSATISFIED)

	2003	2006	2009	2012	2015	2012 to 2015 difference
(Access to) library resources and services	4.21	3.97	4.07	4.12	4.05	-0.07
Library facilities/services	4.13	3.94	4.02	NA	NA	NA
Class size considering type of class	3.99	4.01	4.22	4.32	4.19	-0.13
Availability of instructors outside of class	3.83	3.91	4.04	4.08	3.97	-0.11
Availability of computers when you need them	3.99	3.89	3.59	NA	NA	NA
College computer network	3.77	3.56	3.57	3.04	3.11	0.07
Computer support services	3.56	3.09	NA	3.58	NA	NA
Classroom facilities	3.90	3.89	3.97	NA	3.94	NA
Quality of instruction	3.84	3.81	3.94	3.92	3.85	-0.07
College tutoring services	3.64	3.71	3.73	3.83	3.85	0.02

Course-related laboratories (not including studios)	3.76	3.59	3.80	NA	3.99	NA
Centralized/general academic advising	3.42	3.57	3.71	3.80	3.72	-0.08
Value of information provided by academic advisor/academic advising in your major	3.36	3.70	3.80	3.90	3.71	-0.19
Availability of courses you want at times you can take them	2.91	3.49	3.50	NA	NA	NA
Availability of courses to complete your graduation requirements/general education courses	3.23	3.51	3.67	3.72	3.55	-0.17
Availability of courses in your major	NA	NA	NA	3.62	3.48	-0.14
Availability of online courses	3.00	NA	NA	NA	3.41	NA
Availability of internships	NA	3.45	3.45	3.56	3.54	-0.02
Study areas (not including studios)	3.92	NA	NA	NA	3.93	NA
Performing arts studios	3.62	NA	NA	NA	3.85	NA

PART B: FREQUENCY FOR USING ACADEMIC SERVICES, ENVIRONMENT, AND EXPERIENCES

Data reflect mean scores. (5=VERY FREQUENTLY, 4=FREQUENTLY, 3=SOMETIMES, 2=RARELY, 1=NEVER)

	2003	2006	2009	2012	2015	2012 to 2015 difference
Gone to class with course readings and assignments completed	3.87	4.05	4.27	4.37	4.37	0.00

Worked harder than usual to meet an instructor's expectations	3.62	4.14	NA	NA	NA	NA
Received feedback (written or oral) from instructors on the quality of your work	3.58	3.76	3.96	4.00	4.05	0.05
Had faculty who have used computer technology in the instructional process	3.53	3.42	3.55	3.58	NA	NA
Collaborated/worked with other students on class assignments	3.49	3.60	3.80	3.75	3.91	0.16
Been satisfied with your academic experiences at this college	3.45	3.62	NA	NA	NA	NA
Been intellectually stimulated by the material covered in class	3.44	3.58	3.81	3.79	3.88	0.09
Had (faculty who required you to) to make judgments in class about the value of information, arguments, or methods	3.18	3.89	4.12	3.56	3.72	0.16
Had out-of-class assignments that were good learning experiences	3.18	4.05	3.95	4.00	NA	NA
Had discussions, meetings, or conversations with instructors outside of class	3.10	3.32	3.35	3.42	3.43	0.01
Had faculty members who communicated ineffectively in class	2.92	2.91	2.85	2.91	3.04	0.13
Experienced classroom behavior by other students that was disruptive to learning	2.50	2.59	2.60	2.58	2.74	0.16
Observed student dishonesty when completing assignments or exams	2.41	2.38	2.38	2.37	2.84	0.47
Had faculty members who came to class unprepared	2.35	2.34	NA	NA	NA	NA

Had faculty who required you to make judgements about the value of information, arguments, or methods	NA	3.26	3.52	3.56	3.72	0.16
Engaged in research or other creative projects under the guidance of a faculty member	NA	NA	3.05	2.83	2.85	0.02
Been involved in community service through a program at this college	NA	NA	2.53	2.71	2.72	0.01

SECTION III: COLLEGE SERVICES, FACILITIES, AND ENVIRONMENT

PART A: SATISFACTION WITH COLLEGE SERVICES, FACILITIES, AND ENVIRONMENT

Data reflect mean scores. (5=VERY SATISFIED, 4=SATISFIED, 3=NEITHER SATISFIED NOR DISSATISFIED, 2=DISSATISFIED, 1=VERY DISSATISFIED)

	2003	2006	2009	2012	2015	2012 to 2015 difference
Athletic and recreational facilities	4.26	4.21	4.27	4.30	4.24	-0.06
Recreation/intramural programs	4.19	4.03	4.21	4.29	4.14	-0.15
Opportunities for personal involvement in campus clubs/activities	3.87	3.95	4.11	4.21	4.13	-0.08
College student health and wellness services/activities/programs	3.83	3.65	3.84	3.96	3.92	-0.04
Student health center/services	NA	3.75	3.57	3.37	3.37	0.00
Personal security/safety on this campus	3.82	3.66	4.00	4.14	3.95	-0.19
General condition of buildings and grounds (other than residence halls)	3.68	3.64	3.71	4.00	3.64	-0.36
General condition of residence hall facilities	3.57	3.58	3.76	3.97	3.73	-0.24
College social activities	3.68	3.66	3.76	3.90	3.87	-0.03
Your social support network on campus	NA	3.79	3.95	3.95	3.94	-0.01
Student union/campus center	3.67	3.62	3.78	3.91	3.93	0.02

Opportunities for community service	3.66	3.65	3.79	3.90	3.75	-0.15
Billing and payment process	3.64	3.63	3.74	3.83	3.74	-0.09
Course registration process	3.63	3.39	3.51	3.43	3.19	-0.24
Sexual assault prevention program/activities	3.63	3.49	3.68	3.91	3.74	-0.17
Educational programs regarding alcohol and substance abuse	3.47	3.41	3.62	3.74	3.83	0.09
Clarity of residence hall rules and policies	3.63	3.57	3.76	3.94	NA	NA
Clarity of rules for student conduct	NA	3.68	NA	NA	NA	NA
Personal counseling services (excluding academic advising	3.62	3.62	3.79	3.99	3.96	-0.03
Financial aid services (services, not the amount of financial aid received)	3.56	3.65	3.68	3.75	3.56	-0.19
Career planning services	3.55	3.58	3.70	3.81	3.74	-0.07
Job placement services	3.41	3.27	3.53	NA	NA	NA
Job search assistance (regardless of whether you found employment)	NA	NA	NA	3.67	3.57	-0.10
Availability of internships	3.57	NA	NA	NA	3.54	NA
Opportunities for leadership development	NA	NA	NA	3.92	3.91	-0.01

College help in finding part-time jobs	3.32	3.13	3.32	3.49	3.48	-0.01
Student newspaper('03/radio station)	3.62	3.47	3.69	3.78	NA	NA
Student radio station	NA	3.44	3.57	3.69	NA	NA
Cultural arts programs (art, music, theater)	3.60	3.57	3.79	3.88	3.81	-0.07
Fine and performing arts studios (art, dance, film, music, theater)	NA	3.63	3.79	3.92	3.85	-0.07
Residence hall services and programs	3.51	3.53	3.67	3.93	3.90	-0.03
Religious/spiritual activities and programs	3.46	3.32	3.51	3.68	3.64	-0.04
Student government	3.43	3.38	3.51	3.62	3.70	0.08
Guest speakers outside of class	NA	3.69	3.91	3.97	3.85	-0.12
College bookstore	3.62	3.54	3.81	3.91	3.69	-0.22
College food services	3.37	3.24	3.64	3.59	2.77	-0.82
New student orientation	3.58	3.65	3.80	3.90	3.81	-0.09
Purposes for which student activity fees are used	3.07	3.10	3.42	3.41	NA	NA
Student voice/input in college policies/plans	3.05	3.11	3.25	3.39	3.33	-0.06

Parking facilities/services	1.89	1.95	2.16	2.30	1.82	-0.48
Intra-campus transportation (e.g., campus bus/shuttle system)	NA	NA	NA	3.71	3.45	-0.26
Library facilities	NA	4.00	4.10	4.11	NA	NA
Classroom facilities	NA	NA	NA	4.02	3.94	-0.08
Course-related laboratories	NA	NA	NA	3.84	3.99	0.15
Study areas (not including studios)	NA	3.83	3.96	3.93	3.93	0.00
Freedom from harassment on campus	3.88	4.01	4.14	4.24	4.15	-0.09
Non-teaching staff respect for students	3.86	3.88	4.02	4.10	4.06	-0.04
Faculty respect for students	3.77	3.91	3.99	4.00	3.96	-0.04
Your sense of belonging on this campus	3.72	3.69	3.79	3.86	3.70	-0.16
Racial harmony on this campus	3.67	3.74	3.91	3.99	3.83	-0.16
Concern (by college faculty and staff) for you as an individual	3.54	3.80	3.96	NA	NA	NA
Campus acceptance of individual differences	NA	NA	NA	4.06	3.94	-0.12
Campus openness to opinions of others	NA	3.69	3.91	3.97	3.87	-0.10

PART B: AGREEMENT WITH STATEMENTS ABOUT COLLEGE SERVICES, FACILITIES, AND ENVIRONMENT

Data reflect mean scores. (5=STRONGLY AGREE, 4=AGREE, 3=NEITHER AGREE NOR DISAGREE, 2=DISAGREE, 1=STRONGLY DISAGREE)						2012 to 2015 difference
	2003	2006	2009	2012	2015	
I have developed an openness to opinions other than my own	3.92	4.05	NA	NA	NA	NA
The rules governing student conduct are clear to me	3.66	3.78	3.92	4.00	4.03	0.03
I am satisfied with my social support network	3.65	3.79	NA	NA	3.94	NA
Feedback from my instructors has improved my learning of the course material	3.64	NA	NA	NA	NA	NA
This college has helped me meet the goals I came here to achieve	3.57	3.61	3.79	3.84	3.90	0.06
Academic advising is available to me when I need it	3.51	3.82	3.87	3.97	NA	NA
Acts of racial prejudice seldom occur/are rare on this campus	3.49	3.74	3.83	3.83	3.75	-0.08
Acts of prejudice based on gender identity are rare at this campus	NA	NA	NA	3.82	3.79	-0.03
Acts of prejudice based on sexual orientation are rare at this campus	NA	NA	NA	3.78	3.75	-0.03
Comparing the cost to the quality of education, this college is a good value	3.49	3.73	3.83	3.87	3.89	0.02
It has been difficult to finance my college education	3.35	3.11	3.21	3.09	3.36	0.27
There is a campus atmosphere of cultural, political, and religious understanding	3.24	NA	NA	NA	NA	NA
I have developed a mentoring relationship with a faculty/staff member	3.14	3.27	3.55	3.63	3.52	-0.11

SECTION IV: COLLEGE OUTCOMES

Data reflect mean scores. (5=VERY LARGE CONTRIBUTION, 4=LARGE CONTRIBUTION, 3=MODERATE CONTRIBUTION, 2=SMALL CONTRIBUTION, 1=NO CONTRIBUTION)

	2003	2006	2009	2012	2015	2012 to 2015 difference
Acquiring knowledge and skills needed for a career	3.61	3.76	3.83	3.87	3.87	0.00
Understanding others: communicating and working with others	3.52	3.45	3.60	3.56	NA	NA
Acquiring knowledge and skills for intellectual growth throughout my life	3.49	3.58	3.71	3.63	3.82	0.19
Acquiring knowledge and skills for further academic study	3.45	3.61	3.72	3.61	3.85	0.24
Developing self-understanding; self discipline; and mature attitudes, values, and goals	3.45	3.41	3.53	3.58	NA	NA
Acquiring information, ideas, concepts (, and analytical thinking '03)	3.35	3.55	3.72	3.70	3.83	0.13
Acquiring analytical thinking skills	NA	3.44	3.64	3.60	3.80	0.20
Writing clearly and effectively	3.25	3.37	3.49	3.47	3.70	0.23
Acquiring knowledge and skills needed to maximize health and physical well-being	3.20	3.23	NA	NA	NA	NA
Using computer and information technology effectively	3.19	3.22	3.26	3.17	3.47	0.30
Speaking clearly and effectively	3.19	3.22	3.45	3.46	3.67	0.21
Developing leadership skills	3.13	3.20	3.44	3.32	3.64	0.32

Understanding and appreciating ethnic/cultural diversity and other individual differences	3.07	3.17	3.22	3.28	3.62	0.34
Understanding political and social issues	3.07	3.03	3.10	2.91	3.30	0.39
Understanding environmental and sustainability issues	NA	NA	NA	2.96	3.39	0.43
Understanding my rights, responsibilities, and privileges as a citizen	3.02	2.98	3.04	NA	NA	NA
Developing an openness to the opinions of others	NA	NA	3.52	3.36	3.79	0.43