

SHENA DRISCOLL SALVATO  
LECTURER III: TESOL

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# Easing Course Navigation for Students

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February 4, 2020  
SUNY Cortland

WHAT IS YOUR DESTINATION?

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A journey of a thousand miles  
starts with a single step.

- LAO TZU

# WHERE ARE YOU & WHAT ARE THE CONDITIONS?

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- students who have
    - **never used** Blackboard
    - used Blackboard for **F2F**  
**classes**
    - taken **hybrid** or **online classes**
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# RESOURCES

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- meet with your **instructional designer** in person
- ask **students** for **feedback**
- ask **colleagues** to see their pages and/or share tips
- use **Blackboard help** (locally and at <https://help.blackboard.com/>)





# MEANINGFUL ACTIVITIES TO ALLOW FOR PRACTICE & FAMILIARITY

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- upload ungraded **assignment**
  - information sheet
- take a **quiz** unlimited number of times
  - content of syllabus

CREATE





# ENCOURAGE

## PRACTICAL LIFE SKILLS

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- managing self
- identifying quality questions
- taking action by asking questions



# WHAT I'VE LEARNED ALONG THE JOURNEY



# IN GENERAL

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- organize and present clearly  
and consistently
- show only what students are  
ready to see





# CHOICES

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- ENTRY PAGE
  - specific to course
- TEACHING STYLE
  - banner
  - buttons
  - color scheme
- MODULES VS. FOLDERS
  - use student view to decide



# TOOLS

## MENU ON LEFT

- buttons
- subheadings
- dividers

## SET REVIEW STATUS

- per item for students and instructor

## SUBSCRIBE TO DISCUSSION FORUMS

- critical for notification
- button is not obvious

## FOLDERS

- add text for clarity



# TIPS

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- "set as external grade" on grade center
- "send copy of this announcement" to email ALL announcements
- make attachments open in a **new window** (preferably **.pdf**)
- use **reverse chronological order** (content, discussions) to eliminate unnecessary scrolling
- add **graphics**
- vary your text
  - change font and **size**
  - underline, **bold**, *italicize*
  - use bullets and add **color** (be mindful of students who are colorblind)

# SUGGESTIONS

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- make a **Q&A discussion forum** (be sure you and students **subscribe**)
- walk students through how to view **scoring rubrics** (don't assume they know)
- **organize** by class or week with dates
- include **instructions in discussion forum** (links, etc.) so students don't need to search for them





# CHALLENGES

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- NO SEARCH FEATURE ON BLACKBOARD

Ideas for a workaround?

- TRACKING ACTIVITIES THAT STUDENTS COMPLETE BUT DON'T SUBMIT

- OTHERS?



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# EXPERIENCE YOUR COURSE FROM THE STUDENTS' PERSPECTIVES

"Enter Student Preview"

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"I WOULD LIKE TO SAY THAT YOUR ONLINE COURSE IS VERY EASY TO UNDERSTAND AND USE. IT DEFINITELY MAKES A DIFFERENCE COMPARED TO OTHER ONLINE CLASSES I HAVE HAD. I DON'T FEEL LIKE I HAVE TO SEARCH ALL OVER YOUR WEBSITE FOR THE ASSIGNMENTS BECAUSE THEY ARE ALL IN ONE SPOT WITH HELPFUL AND DESCRIPTIVE INSTRUCTIONS. THAT HELPS A LOT AND I WISH THAT ALL MY ONLINE CLASSES HAD A FORMAT LIKE THIS."

Unsolicited student comment shared on Thursday of week 1, Spring 2020

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What else do you do to  
ease course navigation  
for students?





# CONTACT INFORMATION

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