

August 4, 2023

Dear Cortland landlord,

Students will be returning to campus soon. Athletes will be the first to arrive as their pre-season camps begin shortly. Move-in dates for students living on campus begins August 24 with classes starting on Monday, August 28.

We hope that this annual letter proves helpful in building positive relationships and smoothing out possible landlord/tenant hiccups. And while COVID-19 has not magically disappeared, I believe we all know the appropriate protocols to follow should the need arise. Therefore, this year's letter will focus on other things.

City of Cortland changes to trash and recycling pickup took place last year. Not all tenants knew or understood these changes. Things improved after SUNY Cortland sent out an email to our off-campus students with a link to the appropriate updates. That link can be found on the school's [Off Campus Housing website](#). Other helpful links and tips are on the site (with more pending). I encourage you to direct your tenants to this page (or use it yourself).

The parking permit process for those living and working on Main Street is in the process of changing to a digital platform that should go live in August. Residents who live on Main Street (not contiguous to Main Street) will be able to apply for a parking permit through the City Clerk's Office. View the [City Parking Program 2023 website](#) for more information.

As a reminder, the City of Cortland does not allow banners of any sort to be hung from the outside of residential buildings - even a friendly 'Welcome Back' banner. This becomes a concern especially when negative, vulgar, and/or sexually explicit banners appear. Please do your part to make sure that your tenants are aware of this. Complaints come in every year from parents of young children and the school can only do so much.

Another concern that came up this past year was the use of kiddie pools. A great idea to cool off but then the water was left in unattended pools for multiple days. Not only could small children (or animals) potentially drown, but the standing water attracts mosquitoes and other potentially disease bearing insects. Reminding tenants to drain pools would be appreciated. Perhaps empty pools could be stashed in a garage, on a porch, or in a cellar (so the wind won't blow them away).

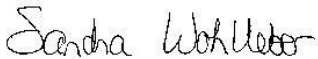
As for parking, please remind your tenants that overnight street parking is not allowed. Neither is parking on the lawn. If the property just has a single driveway, tenants should talk and make plans so that the car nearest the garage is not the first one that needs to get out in the morning.

We encourage you to continue the positive landlord/tenant relationships you have created and maintained. Keeping lines of communication open is always a good idea and we thank you for all you do in this area.

Join us in reminding your tenants of their responsibilities to the community and the need to be a good neighbor. Encourage them to introduce themselves to other residents in the area. And please remind them that hosting large and/or loud gatherings/house parties is not in anyone's best interest. Not to mention that some of the properties were never meant to bear the simultaneous weight of 50+ individuals. They just don't have the appropriate floor joists, etc.

Consider emailing your tenants a copy of their lease before they move in. I can almost guarantee that at least a few students will have misplaced the one they received from you last year. Doing this can only enhance your relationship.

Thank you for your continued help in these matters. There is no downside as everyone benefits.

A handwritten signature in cursive script that reads "Sandra Wohlleber".

Sandra Wohlleber
Associate Director, Campus Activities and Greek Affairs
Chair, Town/Gown Steering Committee