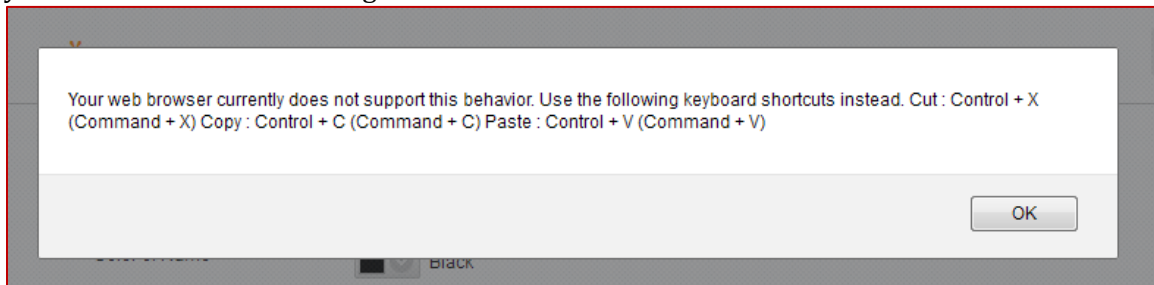


Cannot Copy / Paste in Firefox eLearning Blackboard Learn 9.1 for Faculty

In Firefox, there is a glitch where you cannot Copy / Paste while in Blackboard. It is a Firefox issue and can be dealt with either by using a different browser or utilizing a built-in work around in Firefox.

- Download Chrome and use that instead
<https://www.google.com/chrome/browser/index.html>
- Use the “HTML” box in Firefox.

You’ll know you’re having this issue one of two ways; either nothing will happen at all or you will see this error message:



If you would like to avoid installing another web browser, you could use the HTML box within the WYSIWYG editor. **IT WILL NOT COPY FORMATTING**

On the textbox screen, click the “HTML” icon



In the new box, you’ll be able to paste all of the text

Once you’ve pasted it, click “Update” in the bottom-right of the box.

The problem here is that none of the formatting will retain, so any line-breaks and font changes need to be done from within the WYSIWYG editor.

