

*Office of the
Associate Provost for Information Resources*

Campus Cable TV Policy

The Purchasing Office, Residential Life and Housing Office and Campus Technology Services collaborate on achieving an appropriate and cost-effective contract for campus Cable TV services. Residential Life and Housing and Campus Technology Services will collaborate on program lineup. Overall responsibility for the campus cable system infrastructure design and compliance resides with Campus Technology Services.

Cable TV feeds are available in all residence hall rooms and some classrooms. Cable TV feeds may be installed in additional teaching spaces dependent on funding. Requests are made via the Facilities Planning Construction Facilities Project Request form found at their website. Cable TV feeds cannot be installed in individual faculty or staff offices.

Troubleshooting

- Residence Halls: For problems connecting in the Residence Halls, students will obtain a Cable Troubleshooting guide from the Hall Directors. If they are unable to resolve the issue, the Residence Hall staff will contact the Cable TV provider directly to resolve technical problems in those buildings.
- Classrooms: Report problems to The Help Center at thc@cortland.edu or by calling 753-2500. Campus Technology Services staff will contact the Cable TV provider to resolve technical problems in academic buildings.